



This project was co-funded by the European Union's Justice Programme (2014-2020), under grant agreement No. 800830.

The content of this publication represents the views of the author only and is his/her sole responsibility. The European Commission does not accept any responsibility for use that may be made of the information it contains.



Deliverable 5.10

D24

Final International Conference

Working Package 5

Dissemination and communication activities

SCAN Project

Grant Agreement No. 800830

Justice programme 2014-2020

Call: JUST-AG-2017/JUST-JCOO-AG-2017

Start date of the project: 1 October 2018

Duration of the project: 28 months



This project was co-funded by the European Union's Justice Programme (2014-2020), under grant agreement No. 800830.

The content of this publication represents the views of the author only and is his/her sole responsibility. The European Commission does not accept any responsibility for use that may be made of the information it contains.

SCAN Consortium disclaimer

This document contains material, which is the copyright of certain SCAN contractors, and may not be reproduced or copied without permission. All SCAN consortium partners have agreed to the full publication of this document. The commercial use of any information contained in this document may require a license from the proprietor of that information. The reproduction of this document or of parts of it requires an agreement with the proprietor of that information. The document must be referenced if used in a publication. This report has been produced with the financial support of the Justice Programme of the European Union. The contents of this report are the sole responsibility of the authors and can in no way be taken to reflect the views of the European Commission.

The SCAN consortium consists of the following partners.

No.	Name	Short Name	Country
1	UNIVERSITA DEGLI STUDI DI NAPOLI FEDERICO II	UNINA	IT
2	UNIVERZA V LJUBLJANI	LJUBLJANA	SI
3	LIBERA UNIVERSITA INTERNAZIONALE DEGLI STUDI SOCIALI GUIDO CARLI	LUISS	IT
4	VILNIAUS UNIVERSITETAS	VILNIUS	LT
5	VRIJE UNIVERSITEIT BRUSSEL	VUB	BE
6	ETABLISSEMENT D'ENSEIGNEMENT SUPERIEUR CONSULAIRE HAUTES ETUDES COMMERCIALES DE PARIS	HEC	FR
7	CONSIGLIO DELL'ORDINE DEGLI AVVOCATI DI ROMA	COA	IT
8	ASSOCIAZIONE ITALIANA DIFESA CONSUMATORI ED AMBIENTE	ADICONSUM	IT
9	UNION DES AVOCATS EUROPEENS	UAE	LU

Document Information

Project short name and number	SCAN (800830)
Work package	5
Number	D 24
Title	Final international conference
Type ¹	R
Dissemination level ²	PU
Contractual date of delivery	31.01.2021

¹ **Types.** R: Document, report (excluding the periodic and final reports); DEM: Demonstrator, pilot, prototype, plan designs; DEC: Websites, patents filing, press & media actions, videos, etc.; OTHER: Software, technical diagram, etc.

² **Dissemination levels.** PU: Public, fully open, e.g. web; CO: Confidential, restricted under conditions set out in Model Grant Agreement; CI: Classified, information as referred to in Commission Decision 2001/844/EC.



This project was co-funded by the European Union's Justice Programme (2014-2020), under grant agreement No. 800830.

The content of this publication represents the views of the author only and is his/her sole responsibility. The European Commission does not accept any responsibility for use that may be made of the information it contains.

Document History

Version	Date	Status	Authors, Reviewers	Description
v 0.1	13.10.20	Template	A: Sacco (UNINA)	Project deliverable template.
v. 0.2	27.01.21	Draft	A: Sacco (UNINA)	Description of the event
v. 0.3	29.01.21	Draft	A: D'Onofrio (UNINA)	Description of the event completed
v. 0.4	30.01.21	Draft	A: Ruggieri (UNINA)	First Complete Draft
v.0.5	31.01.21	Draft	A: Sacco (UNINA)	List of participants attached
v.1.0	31.01.21	Complete	A: Sacco, D'Onofrio, Ruggieri, Rolando (UNINA) R: Romeo (UNINA)	Deliverable complete

Acronyms and Abbreviations

Acronym/Abbreviation	Description
SCAN	Small Claims Analysis Net
ESCP	European Small Claims Procedure
VUB	Vrije Universiteit Brussel
HEC	Hautes Etudes Commerciales de Paris
UNINA	Università degli Studi di Napoli Federico II
LUISS	Libera Università Internazionale degli Studi Sociali Guido Carli
COA	Consiglio dell'ordine degli Avvocati Di Roma
UL	Univerza V Ljubljani
VU	Vilniaus Universitetas
UAE	Union des Avocats Europeens



This project was co-funded by the European Union's Justice Programme (2014-2020), under grant agreement No. 800830.

The content of this publication represents the views of the author only and is his/her sole responsibility. The European Commission does not accept any responsibility for use that may be made of the information it contains.

Final coordination meeting

Table of Contents

1. Poster.....	5
2. Report.....	8
a. Name and place of the seminar	
b. Description of event	
c. Number and profile of participants	
d. Main headlines of programmes (speakers, titles of presentations, etc.)	
3. Registration form of the participants.....	14
4. Attachments.....	15



This project was co-funded by the European Union's Justice Programme (2014-2020), under grant agreement No. 800830.

The content of this publication represents the views of the author only and is his/her sole responsibility. The European Commission does not accept any responsibility for use that may be made of the information it contains.

1. Poster



SCAN Final Conference Small Claims Analysis Net

Date: 22 January 2020, Friday

Time: 13:00 – 16:30

Location: Online (via Zoom video conferencing)

Registration link: <https://form.jotform.com/200703361296349>

Università degli Studi di Napoli Federico II and **Vrije Universiteit Brussel (VUB)** are pleased to invite you to the Small Claims Analysis Net (SCAN) project final conference, where the findings and results of the SCAN project will be presented and the most recent developments in the scope of consumer online dispute resolution mechanisms will be debated.

This international event firstly aims to present the acquired research results of the SCAN project, on the implementation of the 'European Small Claims Procedure' in several EU Member States, to the public. Secondly, this conference also brings together international academics, researchers, practitioners, and citizens through organizing a forum, promoting the sharing and discussion of the latest legal developments, new perspectives, and experiences on the existing legal remedies for the small claims models of dispute resolutions for consumers within the EU and beyond.

SCAN Consortium:

Università Federico II di Napoli (IT); Vrije Universiteit Brussel (BE); Univerza V Ljubljani (SI); LUISS Roma; Vilniaus Universitetas (LT); HEC Paris (FR); Consiglio Ordine Avvocati di Roma (IT), Associazione Difesa Consumatori e Ambiente (IT); Union des Avocats Européens (LU).

Registration

Please kindly note that, participation at the Conference is free (no registration fee). However, the participants are expected to register Online in advance.

Notice

The content of this Conference represents the views of Organisers and speakers only and remains their sole responsibility. The European Commission does not accept any responsibility for use that may be made of the information it contains.



This project was co-funded by the European Union's Justice Programme (2014-2020), under grant agreement No. 800830.

The content of this publication represents the views of the author only and is his/her sole responsibility. The European Commission does not accept any responsibility for use that may be made of the information it contains.



This project was co-funded by the European Union's Justice Programme (2014-2020).



UNIVERSITA' DEGLI STUDI DI NAPOLI
FEDERICO II



VRIJE
UNIVERSITEIT
BRUSSEL

SCAN Program – 22nd January 2021

12:50 – 13:00	Registration
13:00 – 13:10	Welcome Note – Prof. Francesco Romeo – University Federico II of Napoli
13:10 – 14:10	SCAN Project: Objectives, Results, and the Way Forward Roundtable among SCAN consortium partners

Panel I: Moderator Dr. Marco Giacalone - Vrije Universiteit Brussel

14:10 – 14:20	Prof. Jordi Nieva-Fenoll - University of Barcelona, Spain <i>Online Dispute Resolution for Small Claims: Is this the only realistic solution?</i>
14:20 – 14:30	Prof. Beatrice Zuffi - University of Padova, Italy <i>An Effective On-line Dispute Resolution Network for Enhancing Collective Redress in Europe: How to Handle Mass Small Claims Through an Integrated Approach</i>
14:30 – 14:40	Prof. Rimantas Simaitis, Prof. Vigita Vėbraitė, Ms. Milda Markevičiūtė - Vilnius University, Lithuania <i>ESCP in the realm of the other European proceedings</i>
14:40 – 14:50	Prof. Cátia Marques Cebola and Prof. Lurdes Varregoso Mesquita - Polytechnic of Leiria, Portugal <i>ESCP – Effectiveness and Proposals for an Online Platform</i>
14:50 – 15:00	Dr. Flavia Rolando - University degli Studi di Napoli Federico II, Italy <i>Objectives and achievements in the adoption of the ESCP (and its amendment): what direction should the next step take?</i>
15:00 – 15:15	Discussion

Panel II: Moderator Prof. Kim Van der Borght - Vrije Universiteit Brussel

15:15 – 15:25	Prof. Luca Passanante – University of Brescia, Italy <i>Small claims, small justice? The Italian experience in comparative perspective</i>
15:25 – 15:35	Dr. Fokke Fernhout - Maastricht University, The Netherlands <i>The ESCP in the Netherlands - Problems and Prospects</i>
15:35 – 15:45	Dr. Rhonson Salim - Aston University, United Kingdom <i>Quo Vadis Consumer Dispute Resolution? UK & EU consumer dispute resolution in the post Brexit Landscape</i>



This project was co-funded by the European Union's Justice Programme (2014-2020), under grant agreement No. 800830.

The content of this publication represents the views of the author only and is his/her sole responsibility. The European Commission does not accept any responsibility for use that may be made of the information it contains.



This project was co-funded by the European Union's Justice Programme (2014-2020).



VRIJE UNIVERSITEIT BRUSSEL

15:45 – 15:55	Sergio Gallego-Garcia, Javier Gejo-Garcia, Manuel Garcia-Garcia – UNED, Spain <i>Design and Simulation of a management model for aircraft maintenance for reducing and improving small claims dispute processes for consumers in the Airline Industry</i>
15:55 – 16:05	Dr. Sara Hourani - Middlesex University, United Kingdom <i>Mind the Gap? A Critical Observation of the Enforcement of Consumer ODR Outcomes in the EU</i>
16:05 – 16:20	Discussion
16:20 – 16:30	Concluding Remarks Prof. Gina Gioia – Vrije Universiteit Brussel and University of Tuscia

Looking for more information?

For any additional inquiries concerning the Conference theme, registration or any other queries, please feel free to contact Sajedeh Salehi at: seyedeh.sajedeh.salehi@vub.be

Disclaimers

The Organizers reserve the right to cancel, postpone or/and change the original schedule (date and/or venue) of the Conference due to the concerns of pandemic (the spread of the COVID–19 coronavirus) or/and any other exceptional circumstances without prior notice and the Organizers shall assume no *liability* whatsoever in the event this conference is cancelled, postponed or/and changed.

What is the focus of the SCAN project?

The Small Claims Analysis Net (SCAN) was built as a two-year project based on the objective of analysing the efficiency of the European Small Claims Procedure (ESCP) Regulation (EC) No 861/2007 (as amended by Regulation (EU) 2015/2421) and its implementation at the national level in several EU Member States, with the aim of ameliorating the access to justice for consumers across the EU. For more information on the SCAN Project and all the carried out activities, please visit: <http://www.scanproject.eu/home/>



This project was co-funded by the European Union's Justice Programme (2014-2020), under grant agreement No. 800830.

The content of this publication represents the views of the author only and is his/her sole responsibility. The European Commission does not accept any responsibility for use that may be made of the information it contains.

2. Report

2.1. Name and place of the seminar

22 January 2020, Friday

SCAN Final Conference – Small Claims Analysis Net

The conference was scheduled to take place on the Zoom platform.

The UNINA and VUB partners then decided to change the tool used and hold it on the Microsoft Teams platform.

Working language English

2.2. Description of the event

Despite the SCAN consortium has hoped until the end to be able to hold the event in presence, unfortunately the COVID-19 emergency has still required the utmost attention from all the participants.

The conference was organized to have an introductory part dedicated to the SCAN project where the different partners brought their national experience on ESCP and within the project.

The conference began at 1:00 pm. It was opened with the introduction of the SCAN Project Coordinator, Prof. Francesco Romeo, who described the SCAN project. Here is a short summary:

“The scan project poses two main questions about ESCPs:

1. Is there still something wrong with the efficacy and efficiency of the regulation?
2. Is it possible to think of a large-scale application of the regulation in its current state?

Over the duration of the project, many other questions have emerged, and opportunities have appeared, but two points need to be held firmly in focus.

1. ESCP regulations are inspired by the principle of efficiency, a visual angle derived from law and economics.

- A. In effect, the citizen judges the whole (the legal system, justice, the State, the Union) mainly on the basis of his own particular and partial experience. The experience of the consumer or the daily experience of all of us refers to our continuous activity of contracting. Mostly made up of small contracts. This is therefore an important visual angle to judge positively or not the EU, it is appropriate that this type of legal activity works, should be efficient.



- B. The position is correct and certainly profitable, but the danger in it is to confuse economic efficiency with legal efficiency. The reasoning set forth above works if and only if as efficiency is understood the legal efficiency:

Law and Technology have diverging efficiency paradigms:



But on this, I fear, the resistance of the supporters of economics as ‘Weltanschauung’ is strong, even within the EU. It will be up for debate, and here I link to the second nodal point:

2. I come back to the remarks that Ferruccio Auletta has made at several times, expressing my position. ESCPs intervene, in some way, on traditional principles that regulate the process in most Western countries with codified law. These principles are sometimes codified in the constitutions because they are considered as a guarantee of the rule of law and of democracies, cornerstones of a due process.

ESCPs are procedures, especially if carried out entirely via the Internet, which present very delicate aspects for inclusion in national laws. Most of the rules in this regard were included in constitutions before the advent of the Internet and the information society.

I refer, for example in our Constitution, to the principle of debate art.111 second paragraph “Every trial takes place in the debate between the parties, on equal conditions, before a judge third and impartial.”

Article 111 itself demonstrates what I’m saying, because it was amended in 1999 where the original text stated just that: “all jurisdictional provisions must be motivated.”

The amendment has modified the original text, making the use of ESCPs a little bit more problematic. What should we do? Should we continue in the path of constitutional amendments?

I would like to express my opinion here. I am convinced that every constitution rests on a social vision and represents a social project in which the culture of a population is largely reflected. It is therefore also the result of a previous philosophical reflection, not only on law, but on society in general, in that social group.

Inserting constitutional changes of adaptation is a dangerous operation if it is not fully aware of the new realities to which the constitution is to be adapted and of their social implications. But, I feel I can say that the doctrine, European and not only, legal philosophical and philosophical in general is



not ready. A philosophy of information does not yet exist. There is a sense of dismay and questioning, but no answers can be seen. It is better to wait, waiting and acting with the traditional hermeneutic tools, adapting texts as far as possible. Let aside the constitutional adaptations.

The roundtable began with the Vrije Universiteit Brussel (VUB) team, represented as speaker by Sajedeh Salehi. She provided some perspectives on implementation of the ESCP in Belgium, as part of the final results of the SCAN project. During this presentation, PhD candidate Sajedeh Salehi discussed critically the courts' approach in dealing with the ESCP cases, the procedural basis (i.e., costs, accepted language, length of the proceedings, etc.), and the enforcement of the ESCP judgements in Belgium. Finally, the speaker addressed the current major challenges (i.e., lack of awareness, insufficient ICT equipment at courtrooms, language barrier, etc.) for using the ESCP by citizens in the country, and the need for necessary measures to be taken by the Belgian authorities to ensure an efficient implementation of this regulatory instrument.

HEC Paris represented as speakers by Matteo Winkler and Pablo Baquero delivered a presentation on the theme of the implementation of the ESCP in France, focusing on three dimensions. First, the presentation analyzed the current level of awareness about the proceeding by judicial authorities, practitioners and consumers and their perspective on the Regulation. Second, it focused on particular challenges that were considered especially relevant in the French context: the uncertainty related to the costs of proceedings, the difficulties related to translation of ESCP forms and the lack of a digitalization of the proceeding. Third, it selected some guidelines that could contribute to promote the dissemination of the Regulation in France: the creation of a centralized institution or platform in the EU to promote support concerning translation services; the need for efforts to promote digitalization; and the creation of specialized sections in the competent courts devoted to the examination of cross-border transactions, including small claims falling under the scope of the ESCP. Milda Markevičiūtė (VU team) discussed reasons that might discourage usage of the ESCP regulation, one of the main being user-unfriendliness, meaning that the applicable law is unclear and complicated. This starts with Art 19 of the ESCP Regulation, establishing that subject to the ESCP Regulation, the procedure shall be governed by the procedural law of the Member State in which the procedure is conducted. This means that there is not one uniform small claims procedure, but 26. Thus, the user of the procedure from another Member State encounters difficulty of finding the applicable rules. Moreover, the national regulation often establishes additional discouraging requirements, such as the rule that all submissions as well as evidence should be translated into the national language, no alternatives. Although e-Justice portal aimed to systemize this information of



each Member States, it will not reach its result if the Member States and their institutions will not update it regularly and will not provide information in a comprehensible way. It was noted that in the e-Justice portal some Member States refer to the national laws but the links that are included provide these rules in national languages, some of the links refers to web pages that are closed. Therefore, the issue was raised that Member States and their institutions should be made aware of the user-unfriendly information in the e-Justice portal which might make the ESCP regulation unusable. A tool as e-Justice portal will not be effective if the Member States and their institutions fail to keep it both updated and understandable for all users in the EU, despite their legal background and nationality. Maksimilijan Gale (UL) pointed out that the knowledge of the general public in Slovenia on the ESCP Regulation is very poor. As it was found out within the SCAN project, there are two main reasons for such lack of knowledge. Consumers are either rarely introduced to the European Small Claims Procedure mechanism or they are unable to obtain accurate information about this Procedure. The survey conducted in Slovenia showed that even lawyers prefer to use the national procedure whenever it competes with the European small claims procedure (based on the Regulation), since they are more familiar with the national procedure provisions. Additionally, the importance of keeping official statistics on ESCP cases on the national level was stressed out by Maksimilijan Gale. As he explained, there are no official statistical data kept regarding this matter in Slovenia, which consequently disables experts to monitor whether the usage of ESCP is increasing or stagnating. Adiconsum presentation, with Paola Pendenza, intended to share consumers perspectives and difficulties in disputes resolution and the current state of awareness about the ESCP in Italy. Focusing the attention on both advantages of the ESC procedure and critical points that hinder the great potential of the ESCP to become really effective for the parties involved. Among advantages for consumers: useful tool to overcome national borders; not expensive procedure; no juridical knowledge needed in the starting phase; lawyer assistance is not mandatory; written procedure so a judgment is issued in short time; the judgement is recognized and enforceable in all other Member States. As for critical points: a general lack of awareness about the ESCP among consumers, judicial authorities and lawyers; language barriers; uncertainty of costs; uncertainty of the enforcement of a favorable decision; different appeal procedures in each Member State and juridical knowledge and background needed.

Lastly Francesco Avolio (UAE) introduced the issue related to including the small claims procedure in the Member State's internal legal system (as other ones have already done) in order to enhance the value of the ESCP. In fact, the European procedure can be considered part of ADRs as well as



arbitration. In this way, it would be possible to offer a judicial system characterized by both resolution practices: the ordinary procedure and the ESCP for the claims up to 5000 €. The conference then continued with scheduled talks selected through a special call for papers.

The conference then continued with scheduled talks selected through a special call for papers. The 10 selected contributions have been divided into two panels moderated by Marco Giacalone and Kim Van der Borgh.

Marco Giacalone is a Marie Skłodowska-Curie fellow at Seraphin.legal, where he is Chef de Projet on Online Dispute Resolution. He is also an Affiliated Researcher at the Research Group on Law, Science, Technology and Society (LSTS) at the Vrije Universiteit Brussel (VUB). He has been involved in several collaborative research projects (co-)funded by the European Union. He teaches "Introduction to legal theories and principles" and "Law & Technology" at Vesalius College. He is a participant contact of SCAN in the VUB unit.

Kim Van der Borgh is Professor of International Economic Law at the Centre for Economic Law & Governance (Vrije Universiteit Brussel). He is Reader in Law at Westminster University (England) and Adjunct Professor of Law at the University of Georgia (USA). He is President of the Belgian Branch of the International Law Association.

The first panel moderated by Dr. Marco Giacalone involved the following speakers:

- Prof. Jordi Nieva-Fenoll – Universitat de Barcelona, Spain - Online Dispute Resolution for Small Claims: Is this the only realistic solution?
- Prof. Beatrice Zuffi - University of Padova, Italy - An Effective Online Dispute Resolution Network for Enhancing Collective Redress in Europe: How to Handle Mass Small Claims Through an Integrated Approach
- Prof. Rimantas Simaitis, Prof. Vigita Vėbraitė, Ms. Milda Markevičiūtė - Vilnius University, Lithuania - ESCP in the realm of the other European proceedings
- Prof. Cátia Marques Cebola and Prof. Lurdes Varregoso Mesquita - Polytechnic of Leiria, Portugal - ESCP – Effectiveness and Proposals for an Online Platform
- Dr. Flavia Rolando - University Federico II of Napoli - Objectives and achievements in the adoption of the ESCP (and its amendments): what direction should the next step take?

The second panel moderated by Prof. Kim Van der Borgh involved the following speakers:

- Prof. Luca Passanante – University of Brescia, Italy - Small claims, small justice? The Italian experience in comparative perspective



This project was co-funded by the European Union's Justice Programme (2014-2020), under grant agreement No. 800830.

The content of this publication represents the views of the author only and is his/her sole responsibility. The European Commission does not accept any responsibility for use that may be made of the information it contains.

- Dr. Fokke Fernhout - Maastricht University, The Netherlands - The ESCP in the Netherlands - Problems and Prospects
- Dr. Rhonson Salim - Aston University, United Kingdom - Quo Vadis Consumer Dispute Resolution? UK & EU consumer dispute resolution in the post Brexit Landscape
- Sergio Gallego-Garcia, Javier Gejo-Garcia, Manuel Garcia-Garcia – Spain - Design and Simulation of a management model for aircraft maintenance for reducing and improving small claims dispute processes for consumers in the Airline Industry
- Dr. Sara Hourani - Middlesex University, United Kingdom - Mind the Gap? A Critical Observation of the Enforcement of Consumer ODR Outcomes in the EU

The event has been concluded with closing remarks by Prof. Gina Gioia (VUB). Prof. Gina Gioia introduced that VUB has planned to publish a book collecting all the papers about small claims procedure and results of the project SCAN. She briefly summarized the different topics presented during the first part of the conference:

- the analysis of ADRs, ODRs, class action both in the European and transnational context and in individual countries such as the UK, Netherlands, Portugal, Belgium, France and Italy.
- the balancing of airlines' corporate policies in relation to the protection of rights based on small claims.
- the importance of the use of artificial intelligence as a priority topic in the future planning and resolution of small claims.

The conference ended at about 17:40 hours.

Dissemination of the event

The SCAN final conference was anticipated by the publication of the call for papers available on the VUB website. The event was then publicized through the various communication channels of the different partners. In particular, in the weeks preceding the event, the official channels of the SCAN project have repeatedly proposed the poster of the event as a reminder.

The conference was attended by approximately 60 people. Obviously, the possibility of recording the event allows the SCAN consortium to be able to publish it on all web channels such as YouTube and Facebook, in order to increase the participation.

In addition, the results of the conference will be made public through the publication of the papers of the interventions. Indeed, a dedicated book with the conference proceedings will be realized.



This project was co-funded by the European Union's Justice Programme (2014-2020), under grant agreement No. 800830.

The content of this publication represents the views of the author only and is his/her sole responsibility. The European Commission does not accept any responsibility for use that may be made of the information it contains.

3. List of attendance

First Name	Last Name	E-mail	Profession	Country
Paola	Giacalone	paolagiak@hotmail.com	Lawyer	Italy
Francesco	Romeo	romeo@francescoromeo.eu	Academic	Italy
Silvio	Martuccelli	silvio.martuccelli@chiomenti.net	Academic	Italy
Roberto	Carleo	rcarleo@luiss.it	Academic	Italy
Matteo	Winkler	winkler@hec.fr	Academic	France
Caroline	staessens	caroline@monumento.be	Lawyer	Bermuda
Sand	Lagarde	slagarde959@gmail.com	Student	Luxembourg
Pablo	Baquero	baquero@hec.fr	Academic	France
Paola	Vitaletti	avvpaolavitaletti@yahoo.it	Lawyer	Italy
Flaminia	Santilli	flaminia.santilli@ecc-netitalia.it	Other	Italy
Lughaidh	Kerin	l.kerin@mdx.ac.uk	Academic	United Kingdom
Raphaël	Bastian	raphael.bastian.fr@gmail.com	Student	France
Cristina	D'Onofrio	cristinadonofrio4@gmail.com	Academic	Italy
Gina	Gioia	gina.gioia@unitus.it	Academic	Italy
Marco	Giacalone	marcogiacalone87@gmail.com	Academic	Belgium
Anastasia	Pavlou	anastasia.pavlou@edps.europa.eu	Lawyer	Belgium
Anna	Colaps	anna.colaps@edps.europa.eu	Lawyer	Belgium
Erika	Ellyne	erika.ellyne@gmail.com	Lawyer	Belgium
Maksimilijan	Gale	gale.maks@gmail.com	Researcher	Slovenia
Margarita	Synanidi	margarita.synanidi@eccbelgium.be	Other	Belgium
Veerle	Van Den Eeckhout	veerle.vandeneeckhout@mpl.lu	Academic	Luxembourg
Marco	Mennella	marco.mennella@hotmail.com	Lawyer	United Arab Emirates
Amada	Arley	amada.arley@gmail.com	Researcher	Mexico
Massimiliano	Blasone	mblasone@yahoo.it	Lawyer	Italy
Arjun	Banerjee	arjunbanerjee3@gmail.com	Researcher	Belgium
Rita	Tuccillo	avv.rita.tuccillo@gmail.com	Lawyer	Italy
Fabrizio	Vittoria	fabrizio.vittoria@momentiuspa.eu	Lawyer	Sweden
Milda	Markevičiūtė	milda.markeviciute@cobalt.legal	Academic	Lithuania
Rimantas	Simaitis	rimantas.simaitis@cobalt.legal	Academic	Lithuania
Francesco Giuseppe	Sacco	francesco.sacco@unina.it	Academic	Italy

Vigita	Vebrate	vigita.vebrate@tf.vu.lt	Academic	Lithuania
Irene	Abignente	ireneabignente@gmail.com	Lawyer/Researcher	Italy
Margarita	Tuch	margarita.tuch@ec.europa.eu	Other	Belgium
davide	turroni	davide.turroni@unito.it	Academic	Italy
Beatrice	Zuffi	beatrice.zuffi@unipd.it	Academic	Italy
Sergio	Gallego-Garcia	gallego101090@gmail.com	Researcher	Spain
Manuel	Garcia-Garcia	gallego101090@gmail.com	Researcher	Spain
Javier	Gejo-Garcia	gallego101090@gmail.com	Researcher	Spain
Rasha Almalki	Rasha	rasha.almalki@hotmail.com	Researcher	United Kingdom
Giovanni	Giacalone	giannigiacalone@tiscalinet.it	Judge	Italy
Donike	Qerimi	donike.qerimi@uni-pr.edu	Academic	Albania
Sajedeh	Salehi	seyedeh.sajedeh.salehi@vub.be	Researcher	Belgium
Kim	Van Der Borcht	vanderborchtkim@gmail.com	Academic	Belgium
Alessio	Bigi		Academic	Italy
Rhonson	Salim	r.salim@aston.ac.uk	Academic	United Kingdom
Fokke	Fernhout	fokke.fernhout@maastrichtuniversity.nl	Academic/lawyer	Netherlands
Luca	Passanante	luca.passanante@unibs.it	Academic	Italy
Flavia	Rolando	flavia.rolando@unina.it	Academic	Italy
Francesco	Avolio	avvfrancescoavolio@gmail.com	Lawyer	Luxembourg
Lurdes	Varregoso Mesquita	lvm@upt.pt	Academic	Portugal
Catia	Marques Cebola	catia.cebola@ipleiria.pt	Academic	Portugal
Sara	Hourani	s.hourani@mdx.ac.uk	Academic	United Kingdom
Emma	Van Gelder		Academic	Netherlands
Paola	Pendenza	paola.pendenza@adiconsum.it	Researcher	Italy



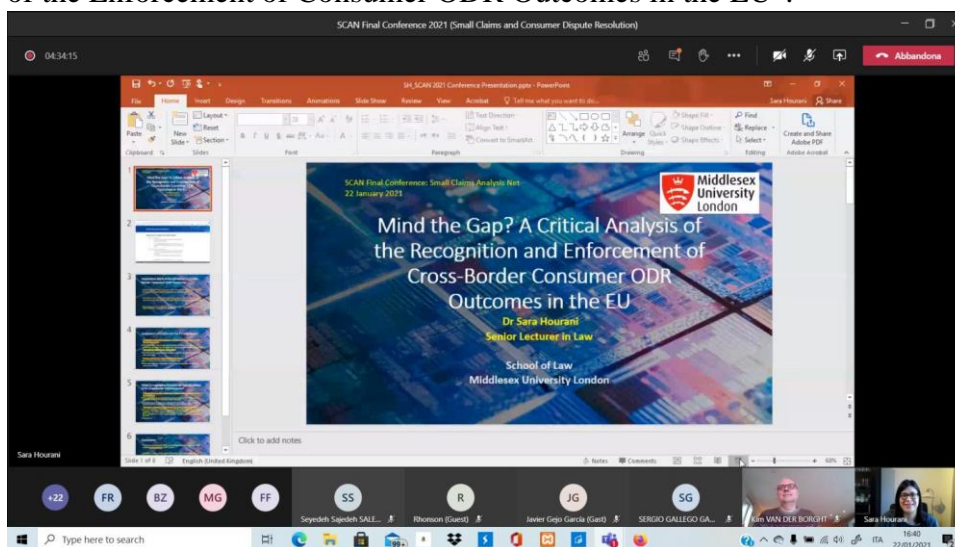
This project was co-funded by the European Union's Justice Programme (2014-2020), under grant agreement No. 800830.

The content of this publication represents the views of the author only and is his/her sole responsibility. The European Commission does not accept any responsibility for use that may be made of the information it contains.

4. Attachments.

Some images of the conference with a brief description have been attached here.

Dr Sara Hourani - Middlesex University (UK) talked about "Mind the Gap? A Critical Observation of the Enforcement of Consumer ODR Outcomes in the EU".



Prof. Cátia Marques Cebola and Prof. Lurdes Varregoso Mesquita - Polytechnic of Leiria, Portugal talked "ESCP – Effectiveness and Proposals for an Online Platform".

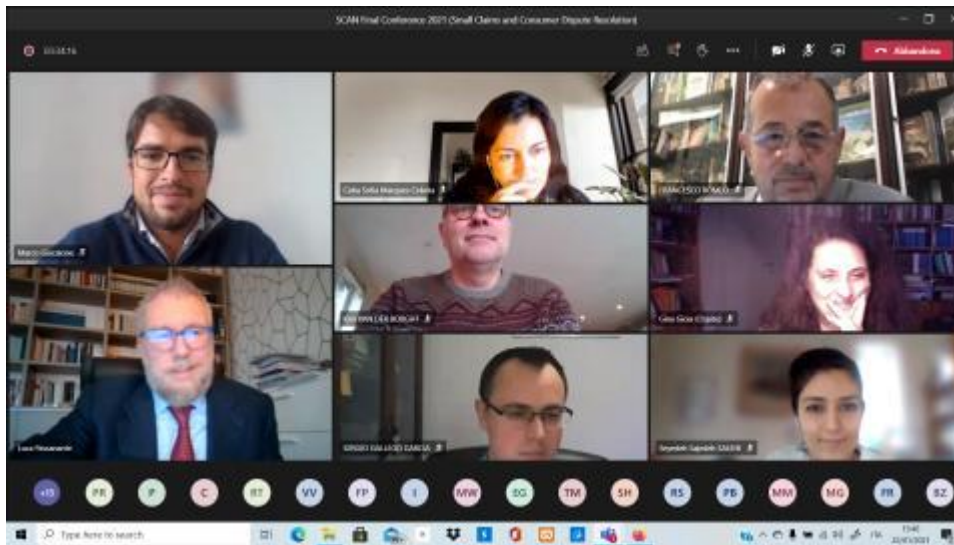


Moderator Kim Van der Borch introduced Professor Luca Passanante– University of Brescia, who talked about "Small claims, small justice? The Italian experience in comparative perspective".



This project was co-funded by the European Union's Justice Programme (2014-2020), under grant agreement No. 800830.

The content of this publication represents the views of the author only and is his/her sole responsibility. The European Commission does not accept any responsibility for use that may be made of the information it contains.



Fokke Fernhout - Maastricht University talked about "The ESCP in the Netherlands - Problems and Prospects".

